Fun With Mama Store Troubleshooting FAQ

Hi and thank you for your purchase at Fun With Mama's Store.

You will be receiving an e-mail shortly in your inbox that will include

your download links.

From: Fun with Mama <<u>funwithmama@gmail.com</u>>
Date: February 4, 2019 at 6:19:44 PM CST
To: Your e-mail address will be here.
Subject: Your Fun with Mama order is now complete

This e-mail will come from <u>funwithmama@gmail.com</u>

If you do not see it in your inbox, please check your Spam folder. Files will need to be downloaded from a computer.

Here is an example of what that e-mail will look like inside (it may vary based on what you purchased):

Thanks for shopping with us Hi Nadia Your Fun with Mama order has been marked complete on our side. Click these links Downloads to get to your Product Expires downloads Printable Letter Crafts Pack 1 Never Alphabet-letter-crafts-1 Printable Letter Crafts Pack 1 **Cutting Files** Printable-alphabet-letter-Printable Alphabet Letter Crafts Pack 2 crafts-pack-2-fwm [Order #19114] (February 4, 2019) Product Quantity Price Printable Letter Crafts Pack 1 Printable Alphabet Letter Crafts Pack 2 \$5.00 \$10.00 Subtotal: Payment method: PayPal

\$10.00

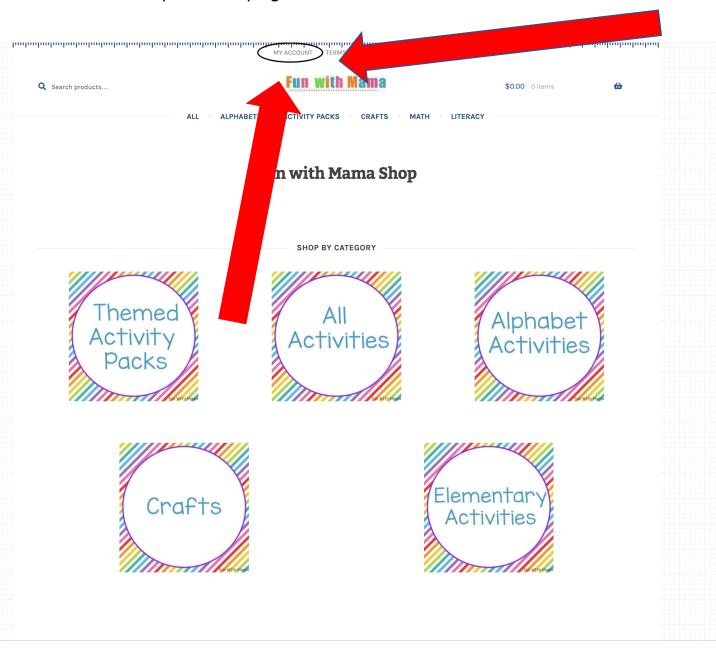
Total:

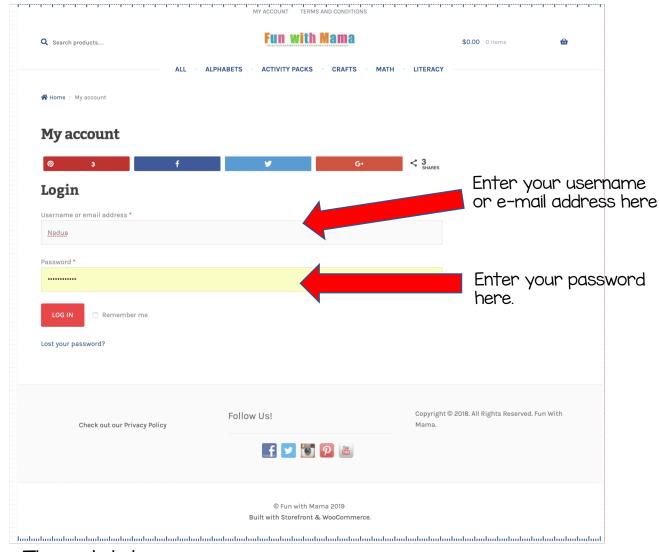
Did that not work for you? Make sure you are signed in to Fun With Mama's store. Otherwise, the links wont work.

Access your links and previous downloads here:

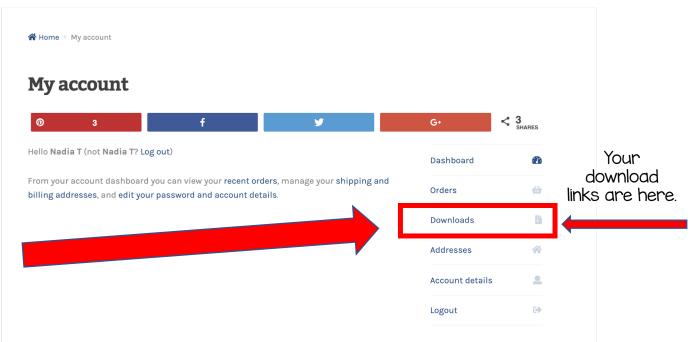
Sign in to Fun With Mama's store.

At the top of the page you will see a link for "My Account" \rightarrow Click That. It is at the top of the page.





Then click Log in. Click downloads. You will find your download links here.



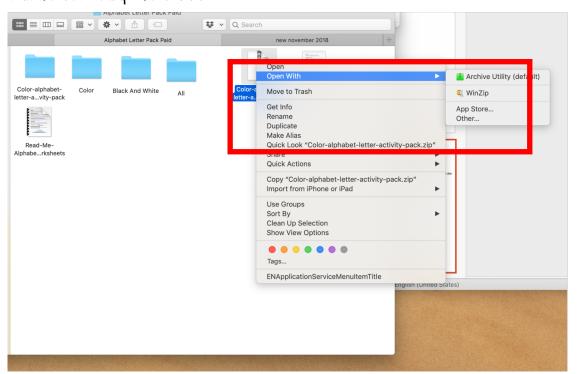
Some of Fun With Mama's files are .pdf files. You will need to have the <u>free Adobe Reader</u> to open the file.

Some files are compressed zip files. This makes it easier for you to download multiple files.

How to unzip a file:

On a Mac:

Right click on the file (normally found in your downloads folder) Right Click > Open With > Archive Utility. It will then unzip the file.



On a Windows:

Right Click > Extract All and then follow the instructions.

I hope this helps you. If you have any other questions Feel free to email me at funwithmama@gmail.com

- Nadia / Fun With Mama